



08 February 2016

Philip Best
3 Sir Samuel Griffith Drive
TOOWONG QLD 4066

Queensland Local Government Mutual
ABN 48 871 511 808

Managed by
Jardine Lloyd Thompson Pty Ltd
ACN 009 098 864

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Dear Mr Best,

Claimant: Best
Member: Brisbane City Council
Our Reference: LI0015332
Your Reference: Property damage - 3 Sir Samuel Griffith Drive

We acknowledge receipt of your correspondence and advise that this matter is now under investigation.

As part of these investigations, we will be obtaining details from our client Council regarding the circumstances surrounding this incident. This information may take a number of weeks to obtain, however every effort will be taken to ensure your claim against the Council will be handled in a prompt manner.

At this stage we require no further information from yourself.

Once our investigations are complete we will immediately be in contact with you to advise the outcome of your claim. We thank you for your patience in the meantime.

NB. Please note our reference number on all further correspondence.

Yours faithfully,

Greg Taylor